

## Product Near-End-of-Life Notification

# MultiModem® rCell Cellular Routers MTCBA-EV2-EN2-xx Models Only

## Replacement Models Available

Date: September 30, 2014

### I. Summary

Due to the discontinuation of critical components and availability of newer models, the MultiModem rCell (MTCBA-EV2-EN2-xx) models listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)**. It is recommended that customers transition to the suggested replacement models at their earliest convenience.

For more detailed information or a list of device specifications, please refer to [www.multitech.com](http://www.multitech.com) or contact your MultiTech sales representative.

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### II. Part Numbers Impacted

NEOL Ordering Part #	UPC	New Ordering Part # (Recommended Replacement) MultiConnect rCell 100 Series	UPC
MTCBA-EV2-EN2-N2*	789407351204	No direct replacement, contact MultiTech sales	
MTCBA-EV2-EN2-N2-NAM*	789407351242	No direct replacement, contact MultiTech sales	
MTCBA-EV2-EN2-GP-N2*	789407351259	No direct replacement, contact MultiTech sales	
MTCBA-EV2-EN2-N3	789407351266	MTR-EV3-B07-N3	789407355417
MTCBA-EV2-EN2-N3-NAM	789407351273	MTR-EV3-B07-N3-US	789407355424
MTCBA-EV2-EN2-GP-N3	789407351280	MTR-EV3-B08-N3	789407355257
MTCBA-EV2-EN2-N16	789407351297	MTR-EV3-B07-N16	789407355431
MTCBA-EV2-EN2-N16-NAM	789407351303	MTR-EV3-B07-N16-US	789407355448
MTCBA-EV2-EN2-GP-N16	789407351310	MTR-EV3-B08-N16	789407355462

MTR-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

\*Note: MTCBA-EV2-EN2-N2-xx Sprint models do not have a direct recommended replacement. Please contact your MultiTech sales representative for replacement options.

### Extended Warranties

NEOL Ordering Part #	Description	New Ordering Part # (Recommended Replacement)
EW1-MTCBA-EV2-EN2-N2	One-year extended warranty (Three-year total)	N/A
EW2-MTCBA-EV2-EN2-N2	Two-year extended warranty (Four-year total)	N/A
EW3-MTCBA-EV2-EN2-N2	Three-year extended warranty (Five-year total)	N/A
EN1-MTCBA-EV2-EN2-N2	One-year extended warranty and three-year overnight replacement (Three-year total)	N/A
EN2-MTCBA-EV2-EN2-N2	Two-year extended warranty and four-year overnight replacement (Four-year total)	N/A
EN3-MTCBA-EV2-EN2-N2	Three-year extended warranty and five-year overnight replacement (Five-year total)	N/A
EW1-MTCBA-EV2-EN2-N2-NAM	One-year extended warranty (Three-year total)	N/A
EW2-MTCBA-EV2-EN2-N2-NAM	Two-year extended warranty (Four-year total)	N/A
EW3-MTCBA-EV2-EN2-N2-NAM	Three-year extended warranty (Five-year total)	N/A
EN1-MTCBA-EV2-EN2-N2-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	N/A
EN2-MTCBA-EV2-EN2-N2-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	N/A
EN3-MTCBA-EV2-EN2-N2-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	N/A
EW1-MTCBA-EV2-EN2-GP-N2	One-year extended warranty (Three-year total)	N/A
EW2-MTCBA-EV2-EN2-GP-N2	Two-year extended warranty (Four-year total)	N/A
EW3-MTCBA-EV2-EN2-GP-N2	Three-year extended warranty (Five-year total)	N/A
EN1-MTCBA-EV2-EN2-GP-N2	One-year extended warranty and three-year overnight replacement (Three-year total)	N/A
EN2-MTCBA-EV2-EN2-GP-N2	Two-year extended warranty and four-year overnight replacement (Four-year total)	N/A
EN3-MTCBA-EV2-EN2-GP-N2	Three-year extended warranty and five-year overnight replacement (Five-year total)	N/A
EW1-MTCBA-EV2-EN2-N3	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B07-N3
EW2-MTCBA-EV2-EN2-N3	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B07-N3
EW3-MTCBA-EV2-EN2-N3	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B07-N3

NEOL Ordering Part #	Description	New Ordering Part # (Recommended Replacement)
EN1-MTCBA-EV2-EN2-N3	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCBA-EV2-EN2-N3	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCBA-EV2-EN2-N3	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCBA-EV2-EN2-N3-NAM	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B07-N3-US
EW2-MTCBA-EV2-EN2-N3-NAM	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B07-N3-US
EW3-MTCBA-EV2-EN2-N3-NAM	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B07-N3-US
EN1-MTCBA-EV2-EN2-N3-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCBA-EV2-EN2-N3-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCBA-EV2-EN2-N3-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCBA-EV2-EN2-GP-N3	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B08-N3
EW2-MTCBA-EV2-EN2-GP-N3	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B08-N3
EW3-MTCBA-EV2-EN2-GP-N3	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B08-N3
EN1-MTCBA-EV2-EN2-GP-N3	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCBA-EV2-EN2-GP-N3	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCBA-EV2-EN2-GP-N3	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCBA-EV2-EN2-N16	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B07-N16
EW2-MTCBA-EV2-EN2-N16	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B07-N16
EW3-MTCBA-EV2-EN2-N16	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B07-N16
EN1-MTCBA-EV2-EN2-N16	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCBA-EV2-EN2-N16	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCBA-EV2-EN2-N16	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCBA-EV2-EN2-N16-NAM	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B07-N16-US
EW2-MTCBA-EV2-EN2-N16-NAM	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B07-N16-US
EW3-MTCBA-EV2-EN2-N16-NAM	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B07-N16-US
EN1-MTCBA-EV2-EN2-N16-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote

NEOL Ordering Part #	Description	New Ordering Part # (Recommended Replacement)
EN2-MTCBA-EV2-EN2-N16-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCBA-EV2-EN2-N16-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCBA-EV2-EN2-GP-N16	One-year extended warranty (Three-year total)	EW1-MTR-EV3-B08-N16
EW2-MTCBA-EV2-EN2-GP-N16	Two-year extended warranty (Four-year total)	EW2-MTR-EV3-B08-N16
EW3-MTCBA-EV2-EN2-GP-N16	Three-year extended warranty (Five-year total)	EW3-MTR-EV3-B08-N16
EN1-MTCBA-EV2-EN2-GP-N16	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTR-EV3-B08-N16
EN2-MTCBA-EV2-EN2-GP-N16	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTR-EV3-B08-N16
EN3-MTCBA-EV2-EN2-GP-N16	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTR-EV3-B08-N16

### III. Key Dates

**Availability of New Ordering Part Numbers:** Available now  
**NEOL Date of Old Ordering Part Numbers:** September 30, 2014  
**Last Time Buy Date:** November 21, 2014  
**End-of-Life (EOL)/Last Time Ship Date:** May 29, 2015

#### Last Time Buy Information

- By November 21, 2014 submit order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order of MTCBA-EV2-EN2-xx products through May 29, 2015.
- Multi-Tech will be purchasing additional critical components for stocking inventory. These will be available on a first come, first serve basis with a confirmed purchase order that is received by November 21, 2014.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

### IV. Product Returns

Product return claims will be allowed for sixty (60) days after the product EOL/Last Time Ship date.

### V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

## VI. Suggested Action Plan:

To help facilitate the transition to the new MultiConnect rCell 100 Series Cellular Routers (MTR-xx models), we recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular routers.
- Note that the current MultiModem rCell cellular routers (MTCBA-EV2-EN2-xx models) are no longer recommended for new product designs.
- Notify existing customers who have been using the MTCBA-EV2-EN2-xx models and have them begin their qualification testing on the new MTR-xx replacement models. Work with your MultiTech sales representative to ensure the correct model is ordered.

## VII. Additional Information

If you have any questions or require additional information on this Near-End-of-Life Notification, please contact your MultiTech sales representative:

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