



Product Change Notification		Date 4/28/2020
Product	Product Change to Edgeport Products Products listed on this Notification: <ul style="list-style-type: none"> • Edgeport/4, Edgeport/8, Edgeport/416, Edgeport/2c 	

Description of change	<p>Due to parts obsolescence, Digi Edgeport 4, 8, and 16 port products are being migrated to a new USB chipset. Edgeport 2c is being discontinued.</p> <p>The Microsoft Windows Edgeport driver has been updated to support both the existing and new chipsets. Customers using the latest driver will be able to treat the new components as drop in replacements.</p> <p>Digi strongly suggests customers update to the latest Edgeport driver prior to deploying any of the Replacement SKUs outlined later in this notification.</p> <p>Limited quantities of the LTB products will be available until components are consumed.</p> <p>Note: There is no change to availability for the Edgeport/1 products.</p>
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Reason for Change	The USB to serial chip that Digi has been using in the majority of the Edgeport products is End of Life. Digi is migrating its Edgeport products to use a different chipset.
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Product Notice	<p>The following SKUs will be discontinued and replaced with the following new SKUs</p> <table border="1"> <thead> <tr> <th><u>LTB SKU</u></th> <th><u>LTB Description</u></th> <th><u>Replacement SKU</u></th> <th><u>Replacement Description</u></th> <th><u>General Availability</u></th> </tr> </thead> <tbody> <tr> <td>301-1000-04</td> <td>Edgeport/4</td> <td>EP-USB-4</td> <td>Edgeport/4</td> <td>July, 2020</td> </tr> <tr> <td>301-1000-94</td> <td>Edgeport/4s</td> <td>EP-USB-4s</td> <td>Edgeport/4s</td> <td>July, 2020</td> </tr> <tr> <td>301-1000-95</td> <td>Edgeport/4s with Isolation</td> <td>EP-USB-4s</td> <td>Edgeport/4s</td> <td>July, 2020*</td> </tr> <tr> <td>301-1002-08</td> <td>Edgeport/8</td> <td>EP-USB-8</td> <td>Edgeport/8</td> <td>June, 2020</td> </tr> <tr> <td>301-1002-98</td> <td>Edgeport/8s</td> <td>EP-USB-8s</td> <td>Edgeport/8s</td> <td>June, 2020</td> </tr> <tr> <td>301-1003-10</td> <td>Edgeport/2c</td> <td>EP-USB-4</td> <td>Edgeport/4</td> <td>July, 2020**</td> </tr> <tr> <td>301-1016-01</td> <td>Edgeport/4 DB25</td> <td>EP-USB-4-D25</td> <td>Edgeport/4 DB25</td> <td>September, 2020</td> </tr> <tr> <td>301-1016-08</td> <td>Edgeport/8 DB25</td> <td>EP-USB-8-D25</td> <td>Edgeport/8 DB25</td> <td>August, 2020</td> </tr> <tr> <td>301-2000-10</td> <td>Edgeport/416 DB9 Intl</td> <td>EP-USB-216</td> <td>Edgeport/216</td> <td>June, 2020 ‡</td> </tr> </tbody> </table> <p>* product does not have isolation ** product has four serial ports ‡ replacement has 2 USB ports instead of 4</p>					<u>LTB SKU</u>	<u>LTB Description</u>	<u>Replacement SKU</u>	<u>Replacement Description</u>	<u>General Availability</u>	301-1000-04	Edgeport/4	EP-USB-4	Edgeport/4	July, 2020	301-1000-94	Edgeport/4s	EP-USB-4s	Edgeport/4s	July, 2020	301-1000-95	Edgeport/4s with Isolation	EP-USB-4s	Edgeport/4s	July, 2020*	301-1002-08	Edgeport/8	EP-USB-8	Edgeport/8	June, 2020	301-1002-98	Edgeport/8s	EP-USB-8s	Edgeport/8s	June, 2020	301-1003-10	Edgeport/2c	EP-USB-4	Edgeport/4	July, 2020**	301-1016-01	Edgeport/4 DB25	EP-USB-4-D25	Edgeport/4 DB25	September, 2020	301-1016-08	Edgeport/8 DB25	EP-USB-8-D25	Edgeport/8 DB25	August, 2020	301-2000-10	Edgeport/416 DB9 Intl	EP-USB-216	Edgeport/216	June, 2020 ‡
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Details of Change	<p>The Microsoft Windows driver has been updated to support both the older and replacement SKUs. The Windows driver was released April 27, 2020 and is available on the support web site: https://www.digi.com/support/productdetail?pid=2628&type=drivers</p> <p>An updated Linux driver supporting the new chipset will be available in June, 2020.</p> <p>If there are questions or concerns about this product change, please contact the Digi Support team at tech.support@digi.com.</p>
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Affected Part Numbers	<u>LTB SKU</u>	<u>LTB Description</u>	<u>Replacement SKU</u>	<u>Replacement Description</u>	<u>General Availability</u>
	301-1000-04	Edgeport/4	EP-USB-4	Edgeport/4	July, 2020
	301-1000-94	Edgeport/4s	EP-USB-4s	Edgeport/4s	July, 2020
	301-1000-95	Edgeport/4s with Isolation	EP-USB-4s	Edgeport/4s	July, 2020*
	301-1002-08	Edgeport/8	EP-USB-8	Edgeport/8	June, 2020
	301-1002-98	Edgeport/8s	EP-USB-8s	Edgeport/8s	June, 2020
	301-1003-10	Edgeport/2c	EP-USB-4	Edgeport/4	July, 2020**
	301-1016-01	Edgeport/4 DB25	EP-USB-4-D25	Edgeport/4 DB25	September, 2020
	301-1016-08	Edgeport/8 DB25	EP-USB-8-D25	Edgeport/8 DB25	August, 2020
	301-2000-10	Edgeport/416 DB9 Intl	EP-USB-216	Edgeport/216	June, 2020 ‡
			* product does not have isolation		
			** product has four serial ports		
			‡ replacement has 2 USB ports instead of 4		
Note: There is no change to availability for the Edgeport/1 products.					

Timing of Change	<p>LTB of the affected Edgeport SKUs is subject to component availability.</p> <p>Sample units of the replacement SKUs will be available prior to general availability date, contact your Digi Sales representative for more information.</p> <p>Edgeport 4, 8, and 16 SKU general availability is listed in the table above</p>
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Authorization	Digi Product Management Team
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