

## Product change note

**Topic** PCN EOL for service endpoints of CellLocate  
UBX-22013431 C1-Public

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### 1 Affected products

The listed CellLocate service endpoints will no longer be accessible as of 31 Dec 2022

Access to these endpoints will be gradually retired starting on 15 Sep 2022

Affected services	Service endpoint	Service access
CellLocate	eval1-les.services.u-blox.com; eval2-les.services.u-blox.com; eval1-cdmales.services.u-blox.com eval2-cdmales.services.u-blox.com	UDP

**NOTE:** Customers using the AssistNow service through any of these endpoints will not be affected.

### 2 Type

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> Product status change | <input type="checkbox"/> Documentation update      |
| <input type="checkbox"/> Hardware/component change        | <input type="checkbox"/> Certification information |
| <input type="checkbox"/> Firmware/software update         | <input type="checkbox"/> Security advisory         |
| <input type="checkbox"/> Label change                     | <input type="checkbox"/> Other                     |

### 3 Description

To continuously improve quality of service and security, u-blox is planning to retire CellLocate service access to all the endpoints listed in Section 1. This step, along with corresponding investments in capacity and resources, will help ensure the integrity and availability of the service in the future.

Customers who are still accessing the CellLocate service using the listed endpoints can continue to use the service by migrating all their devices to service-to-service access as described in the available documentation or, when applicable, by using the token method.

All the endpoints will be gradually retired starting from September 15th. From this date on, users may experience partial service disruption and reduced capacity in providing a location response.

## 4 Schedule

Date	Action
15 September 2022	Start of retirement activities. From this date on, users may experience issues when accessing the CellLocate service through the listed endpoints
31 December 2022	End of retirement activity. From this date on, no CellLocate access is allowed to the listed endpoints

## 5 Customer impact and recommended action

- To continue using the service, customers need access to the Thingstream IoT service delivery platform (<https://portal.thingstream.io>)
- Once they have access, they may or may not be required to change the service endpoint on each device.
- Please refer to the [migration guide](#) to determine the appropriate action for your specific scenario.

## 6 Contact

We thank you for your understanding and assure you our very best support. u-blox appreciates and values your continued business relationship and looks forward to your future interest in our outstanding product portfolio. Please contact your nearest u-blox sales team for any questions you may have. For any additional request you can refer to your local FAE or send an e-mail to [support@thingstream.io](mailto:support@thingstream.io)

## 7 Related documentation

- [1] AT command manuals available at <https://www.u-blox.com/en/cellular-modules>
- [2] Migration guide at <https://developer.thingstream.io/guides/location-services/celllocate-getting-started/migration-guide>