

Product End Of Life Notification ConnectPort X4H 900Mhz to HSPA+ Notice # 180209-01

Reason for Change:

Technical Requirement	Product Transition
Customer Requirement	Product Discontinuation
Quality Improvement	Product Enhancement
Change of Production Location	Other (Brand Change)

Audience	All Cellular Gateway distributors and direct customers	
Description of change	Digi is discontinuing the ConnectPort X4H 900Mhz to HSPA+ product primarily due to part availability issues. This end of life is effective immediately. All partners/customers with open sales orders will be contacted to cancel their orders.	
	Be assured that this is a part availability issue and not a quality issue. All product that has shipped has no issue. The issue is that we cannot procure the required parts to continue to support our customers on this product due to lack of availability.	
	This is an unusual circumstance for Digi and we sincerely apologize for any inconvenience to our partners/customers.	
	*NOTE: Specific part number information is below.	

Discontinued Part Numbers	X4H-HMU-U901-US CPX4H DM900HP HSPA+ US
Replacement Part Numbers	There is no direct replacement. Closest equivalent Digi product is X4-HMU-U901-A This product has the same wired/wireless functionality, but is in our smaller non-NEMA enclosure. https://www.digi.com/products/models/x4-hmu-u901-a

Timing of Change	Last time buy (LTB) orders must be received by: Discontinued effective immediately. No LTB can be offered.
Tilling of Change	Last time shipments (LTS): Not applicable

EOL Terms and Conditions	 All LTB Purchase Orders are non-cancellable & non-returnable (NCNR) Digi reserves the right to make shipments against the total quantity ordered as material becomes available. Standard warranty policy will apply.
Notes/Actions	Partners are instructed to remove discontinued part numbers from their fulfillment systems immediately and order replacement product if applicable.

Last Time Buy Parts	Yes
Quality Issues	None
Authorization	Kim Knutsen, Sr. Product Manager, Digi International