



## SmartOnline 120V 3kVA 2.4kW Double-Conversion UPS, 3U, Oversize Batteries, Network Card Slot, USB, DB9, Hardwire

MODEL NUMBER: SU3000RTXR3UHW





#### Description

3000VA / 3kVA online, double-conversion UPS system in 3U rackmount form factor for critical server, network and telecommunications equipment. 3U rackmount form factor with an installed depth of 29.5 inches (75cm). Expandable battery runtime with optional BP72V15-2U (limit 1), BP72V28RT-3U (multipack compatible) and BP72V18-2US (multi-pack compatible) external battery packs. Full time sine wave 110 or 120V output with +/-2% voltage regulation. Online, double-conversion Uninterruptible Power Supply (UPS) actively converts raw incoming AC power to DC, then re-converts output back to completely regulated, filtered AC output. Operates continuously without using battery power during brownouts to 65V and overvoltages to 150V. Hardwired AC input and output (L-N-G, 120V). Highly efficient operation in optional economy mode setting, saves BTU heat output and energy costs. Network-grade AC surge and noise suppression. Zero transfer time between AC and battery operation. Network management interfaces support simultaneous communications via USB port, DB9 serial port and slot for network management card options. Includes USB and DB9 serial ports. Built-in DB9 port offers both enhanced RS-232 enabled monitoring data, plus contact closure monitoring ability. HID-compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and Mac OS X. Supports simultaneous detailed monitoring of equipment load levels, self-test data and mains power conditions via all 3 network interfaces. PowerAlert UPS monitoring software is available via free download. Emergency Power Off (EPO) interface. Multi-stage metered current monitoring and battery charge status LEDs. LED display panel easily rotates for better viewing in rackmount or tower configurations. Dataline surge suppression for dialup, DSL or network ethernet connection. Mains power and voltage regulation LEDs. Audible Alarm. Self-test. Fault-tolerant auto-bypass mode. 4 post rackmount accessories included; 2-9USTAND tower kit and 2POSTRMKITHD 2-post rackmount accessories available. Field replaceable, hot swappable internal batteries and external battery packs. Attractive all-black UPS design. \$250,000 Ultimate Lifetime Insurance (U.S., Canada, and Puerto Rico only).

### **Highlights**

- 3000VA / 3kVA / 2400 watt online double-conversion 3U rack / tower UPS
- 110/120V +/-2% output at 50/60Hz, high efficiency economy mode option
- Oversize internal batteries,
   Expandable runtime, Hotswappable batteries
- USB, RS232 & EPO ports; slot for network management card options
- Front panel status LEDs with detailed load and battery metering
- Hardwire input & output connections

### **Package Includes**

- SU3000RTXR3UHW UPS System
- USB, DB9 and EPO cabling
- Owner's manual with warranty information



Tripp Lite 1111 W. 35th Street

Chicago, IL 60609 USA Telephone: 773.869.1234 www.tripplite.com



#### **Features**

- 3000VA / 3kVA / 2400 watt online, double-conversion UPS system in 3U rackmount form factor for critical server, network and telecommunications equipment
- True online, double-conversion UPS provides perfectly regulated sine wave output within 2% of 110/120V (user selectable) under all usage conditions
- · Maintains continuous operation through blackouts, voltage fluctuations and surges with zero transfer time
- · Removes harmonic distortion, fast electrical impulses, frequency variations and other hard to solve power problems not addressed by other UPS types
- Corrects line voltage conditions as low as 65V and as high as 150V back to selectable 110/120V (+/-2%) values
- · Highly efficient operation in optional economy mode setting, saving BTU heat output and energy costs
- Internal battery set offers 30 minutes runtime at half load (1200W) and 12 minutes at full load (2400W)
- Optional BP72V15-2U (limit 1), BP72V28RT-3U (multi-pack compatible) and BP72V18-2US (multi-pack compatible) external battery packs
- Intelligent battery management system extends battery life
- Some external battery configurations require the use of Tripp Lite's External Battery Configuration Software (see manual)
- Compact rackmount form factor installs using only 3 rack spaces (3U) with a maximum installed depth of 26 inches
- Ships with all mounting accessories for 4 post rackmount installation
- Optional 2POSTRMKITHD enables 2 post rackmount installation
- Optional 2-9USTAND accessory enables small-footprint upright tower placement
- · Fault tolerant electronic bypass maintains utility output during a variety of UPS fault conditions
- Network interfaces support simultaneous communications via built-in USB, DB9 serial/contact-closure and slot for network management card options
- Compatible with Tripp Lite UPS management card options TLNETCARD, WEBCARDLX, SNMPWEBCARD, MODBUSCARD and RELAYIOCARD
- · HID compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and Mac OS X
- USB & Serial ports enable data-saving unattended shutdown when used with Tripp Lite's PowerAlert software, available via FREE download from www.tripplite.com/poweralert
- Built-in Emergency Power Off (EPO) interface with cable
- Hardwire 120V AC input/output (L-N-G)
- Front panel LEDs offer current monitoring and battery charge level information
- Single line TEL/DSL or network ethernet line surge suppression
- \$250,000 Ultimate Lifetime Insurance (U.S., Canada, and Puerto Rico only)

# **Specifications**



OVERVIEW		
UPC Code	037332164636	
ОИТРИТ		
Output Volt Amp Capacity (VA)	3000	
Output kVA Capacity (kVA)	3	
Output Watt Capacity (Watts)	2400	
Output kW Capacity (kW)	2.4	
Power Factor	0.8	
Crest Factor	3:1	
Nominal Voltage Details	120V default	
Frequency Compatibility	50 / 60 Hz	
Frequency Compatibility Details	Output frequency matches input nominal on startup, defaults to 60 Hz on cold-start	
Output Voltage Regulation (Line Mode)	+/- 2%	
Output Voltage Regulation (Economy Line Mode)	+/- 10%	
Output Voltage Regulation (Battery Mode)	+/- 2%	
Output AC Waveform (AC Mode)	Sine wave	
Output AC Waveform (Battery Mode)	Pure Sine wave	
Output Capacity Details	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)	
Nominal Output Voltage(s) Supported	110V; 120V	
Output Receptacles	Hardwire	
Individually Controllable Load Banks	No	
INPUT		
Rated input current (Maximum Load)	24A	
Nominal Input Voltage(s) Supported	110V AC; 120V AC	
UPS Input Connection Type	Hardwire	
Recommended Electrical Service	30A 120V (L-N-G)	
Input Phase	Single-Phase	
BATTERY		
Full Load Runtime (min.)	12 min. (2400w)	





Half Load Runtime (min.)	30 min. (1200w)
Expandable Battery Runtime	Supports extended runtime with optional external battery packs
External Battery Pack Compatibility	<a class="productLink" href="//www.tripplite.com/External-72V-2U-RackTower-Battery-Pack-for-Select-Tripp-Lite-UPS-Systems-BP72V15-2U">BP72V15-2U</a> (limit 1); <a class="productLink" href="//www.tripplite.com/External-72V-3U-Rack-Tower-Battery-Pack-Select-Tripp-Lite-UPS-systems-BP72V28RT-3U~BP72V28RT-3U">BP72V28RT-3U-Rack-Tower-Battery-Pack-Select-Tripp-Lite-UPS-systems-BP72V28RT-3U"&gt;BP72V28RT-3U"&gt;BP72V28RT-3U"&gt;BP72V28RT-3U=Rack-Tower-Battery-Pack-for-Tripp-Lite-UPS-Systems-BP72V18-2US"&gt;BP72V18-2US"&gt;BP72V18-2US"&gt;BP72V18-2US"&gt;BP72V18-2US"&gt;BP72V18-2US"&gt;BP72V18-2US</a> (multi-pack compatible)
DC System Voltage (VDC)	72
Battery Recharge Rate (Included Batteries)	Less than 6 hours from 10% to 80% (typical, full load discharge)
Internal UPS Replacement Battery Cartridge	<a class="productLink" href="//www.tripplite.com/3U-UPS-Replacement-72VDC-Battery-Cartridge-1-set-6-select-Tripp-Lite-SmartOnline-UPS~RBC96-3U">RBC96-3U</a> (quantity 2)
Battery Access	Front panel battery access door
Battery Replacement Description	Hot-swappable, user replaceable batteries
Expandable Runtime	Yes
VOLTAGE REGULATION	
Voltage Regulation Description	Online, double-conversion power conditioning
Overvoltage Correction	2% output voltage regulation during overvoltages to 150
Undervoltage Correction	2% output voltage regulation during undervoltages to 80
Severe Undervoltage Correction	2% output voltage regulation during undervoltages to 65 (under 70% load only)
USER INTERFACE, ALERTS & CON	TROLS
USER INTERFACE, ALERTS & CON	TROLS  2 Switches control off/on power status and alarm-cancel/self-test operation
· · · · · · · · · · · · · · · · · · ·	
Switches	2 Switches control off/on power status and alarm-cancel/self-test operation
Switches Alarm Cancel Operation	Switches control off/on power status and alarm-cancel/self-test operation  Power-fail alarm can be silenced using alarm-cancel switch  Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown
Switches  Alarm Cancel Operation  Audible Alarm	2 Switches control off/on power status and alarm-cancel/self-test operation  Power-fail alarm can be silenced using alarm-cancel switch  Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions  14 LEDs indicate line power, online mode, economy/bypass mode, on-battery, overload, battery low, replace battery and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in
Switches  Alarm Cancel Operation  Audible Alarm  LED Indicators	2 Switches control off/on power status and alarm-cancel/self-test operation  Power-fail alarm can be silenced using alarm-cancel switch  Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions  14 LEDs indicate line power, online mode, economy/bypass mode, on-battery, overload, battery low, replace battery and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in
Switches  Alarm Cancel Operation  Audible Alarm  LED Indicators  SURGE / NOISE SUPPRESSION	2 Switches control off/on power status and alarm-cancel/self-test operation  Power-fail alarm can be silenced using alarm-cancel switch  Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions  14 LEDs indicate line power, online mode, economy/bypass mode, on-battery, overload, battery low, replace battery and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats
Switches  Alarm Cancel Operation  Audible Alarm  LED Indicators  SURGE / NOISE SUPPRESSION  UPS AC Suppression Joule Rating  UPS AC Suppression Response	2 Switches control off/on power status and alarm-cancel/self-test operation  Power-fail alarm can be silenced using alarm-cancel switch  Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions  14 LEDs indicate line power, online mode, economy/bypass mode, on-battery, overload, battery low, replace battery and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats
Switches  Alarm Cancel Operation  Audible Alarm  LED Indicators  SURGE / NOISE SUPPRESSION  UPS AC Suppression Joule Rating  UPS AC Suppression Response Time	2 Switches control off/on power status and alarm-cancel/self-test operation  Power-fail alarm can be silenced using alarm-cancel switch  Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions  14 LEDs indicate line power, online mode, economy/bypass mode, on-battery, overload, battery low, replace battery and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats  480  Instantaneous
Switches  Alarm Cancel Operation  Audible Alarm  LED Indicators  SURGE / NOISE SUPPRESSION  UPS AC Suppression Joule Rating  UPS AC Suppression Response Time  UPS Dataline Suppression	2 Switches control off/on power status and alarm-cancel/self-test operation  Power-fail alarm can be silenced using alarm-cancel switch  Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions  14 LEDs indicate line power, online mode, economy/bypass mode, on-battery, overload, battery low, replace battery and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats  480  Instantaneous  1 line TEL/DSL (1 in / 1 out); 10/100Base T Ethernet
Switches  Alarm Cancel Operation  Audible Alarm  LED Indicators  SURGE / NOISE SUPPRESSION  UPS AC Suppression Joule Rating  UPS AC Suppression Response Time  UPS Dataline Suppression  EMI / RFI AC Noise Suppression	2 Switches control off/on power status and alarm-cancel/self-test operation  Power-fail alarm can be silenced using alarm-cancel switch  Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions  14 LEDs indicate line power, online mode, economy/bypass mode, on-battery, overload, battery low, replace battery and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats  480  Instantaneous  1 line TEL/DSL (1 in / 1 out); 10/100Base T Ethernet



Optional Mounting Accessory Notes	Wallmount installation not recommended	
Primary Form Factor	Rackmount	
UPS Power Module Dimensions (hwd, in.)	5.2 x 17.8 x 29.5	
UPS Power Module Dimensions (hwd, cm)	13.21 x 45.21 x 74.93	
Rack Height	3U	
Minimum Required Rack Depth without External Battery Pack (cm)	75	
Minimum Required Rack Depth with External Battery Pack (cm)	90	
Minimum Required Rack Depth without External Battery Pack (in.)	29.5	
Minimum Required Rack Depth with External Battery Pack (in.)	35.5	
UPS Power Module Weight (lbs.)	111.3	
UPS Power Module Weight (kg)	50.48	
Shipping Dimensions (hwd / in.)	12.00 x 23.50 x 33.00	
Shipping Dimensions (hwd / cm)	30.48 x 59.69 x 83.82	
Shipping Weight (lbs.)	150.00	
Shipping Weight (kg)	68.04	
Cooling Method	Fan	
UPS Housing Material	Steel	
Primary UPS Height (mm)	132	
Primary UPS Width (mm)	452	
Primary UPS Depth (mm)	749	
ENVIRONMENTAL		
Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius.	
Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius	
Relative Humidity	0 to 95%, non-condensing	
AC Mode BTU / Hr. (Full Load)	1117	
AC Economy Mode BTU / Hr. (Full Load)	253	
Battery Mode BTU / Hr. (Full Load)	1224	
AC Mode Efficiency Rating (100% Load)	88%	
AC Economy Mode Efficiency Rating (100% Load)	97%	
COMMUNICATIONS		





Communications Interface	USB (HID enabled); DB9 Serial; Contact closure; EPO (emergency power off); Slot for SNMP/Web interface
Network Management Cards	SNMPWEBCARD; TLNETCARD; WEBCARDLX; MODBUSCARD; <a class="productLink" href="//www.tripplite.com/Programmable-Relay-I-O-Card~RELAYIOCARD">RELAYIOCARD</a>
Network Monitoring Port Description	Supports detailed monitoring of UPS and site power conditions; DB9 port supports RS232 and contact closure communications; Economy-mode setting option is available using PowerAlert software and DB9 Serial cable connection OR via select Network Management Card options
PowerAlert Software	For local monitoring via the UPS's built-in communication ports, download PowerAlert Local software at http://www.tripplite.com/poweralert
Communications Cable	USB and DB9 cabling included
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications
LINE / BATTERY TRANSFER	
Transfer Time	No transfer time (0 ms.) in online, double-conversion mode
Low Voltage Transfer to Battery Power (Setpoint)	80V (100% load), 65V ( <70% load)
High Voltage Transfer to Battery Power (Setpoint)	150
SPECIAL FEATURES	
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported
High Availability UPS Features	Automatic inverter bypass; Hot swappable batteries
Green Energy-Saving Features	High efficiency economy mode operation; Schedulable daily hours of economy mode operation
CERTIFICATIONS	
UPS Certifications	Tested to UL1778 (USA); Tested to CSA (Canada); Tested to NOM (Mexico); Meets FCC Part 15 Category A (EMI)
WARRANTY	
Product Warranty Period (Worldwide)	2-year limited warranty
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000 <a class="insuranceLink" href="//www.tripplite.com/support/insurance-policy">Ultimate Lifetime Insurance</a>

© 2019 Tripp Lite. All rights reserved. All product and company names are trademarks or registered trademarks of their respective holders. Use of them does not imply any affiliation with or endorsement by them. Tripp Lite has a policy of continuous improvement. Specifications are subject to change without notice. Tripp Lite uses primary and third-party agencies to test its products for compliance with standards. See a list of Tripp Lite's testing agencies: <a href="https://www.tripplite.com/products/product-certification-agencies">https://www.tripplite.com/products/product-certification-agencies</a>