

Product End-of-Life Notification

SocketModem® Cell LTE Cat 1 Embedded Cellular Modems



New .R2 Ordering Part Numbers are Available

Date: October 23, 2019

I. Summary

On February 14, 2019, MultiTech released new ordering part numbers (.R2 models) for the SocketModem® Cell MTSMC-LAT3 and MTSMC-LVW3 series of LTE Cat 1 embedded cellular modem products. These new ordering part numbers include an updated version of the radio firmware.

The existing ordering part numbers (non .R and .R1 models) are now changing status from **Near-End-of-Life (NEOL) to End-of-Life (EOL)** effective immediately.

See <u>PCN #021419-00</u> for details and release notes for the new ordering part numbers.

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II. Part Numbers Impacted

EOL	Description	Region	
Ordering Part Number			
SocketModem® Cell LTE Cat 1 Embedded Cellular Modems			
MTSMC-LAT3	Embedded LTE Cat 1 Modem/Serial w/Fallback (50 Pk)	US/Can	
MTSMC-LAT3-SP	Embedded LTE Cat 1 Modem/Serial w/Fallback (1 Pk)	US/Can	
MTSMC-LAT3-U	Embedded LTE Cat 1 Modem/USB w/Fallback (50 Pk)	US/Can	
MTSMC-LAT3-U-SP	Embedded LTE Cat 1 Modem/USB w/Fallback (1 Pk)	US/Can	
MTSMC-LVW3	Embedded LTE Cat 1 Modem/Serial w/o Fallback (Verizon)(50Pk)	US	
MTSMC-LVW3-SP	Embedded LTE Cat 1 Modem/Serial w/o Fallback (Verizon)(1 Pk)	US	
MTSMC-LVW3-U	Embedded LTE Cat 1 Modem/USB w/o Fallback (Verizon)(50Pk)	US	
MTSMC-LVW3-U-SP	Embedded LTE Cat 1 Modem/USB w/o Fallback (Verizon)(1 Pk)	US	
MTSMC-LAT3.R1	Embedded LTE Cat 1 Modem/Serial w/Fallback (50 Pk)	US/Can	

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EOL	Description	Region
Ordering Part Number		
MTSMC-LAT3.R1-SP	Embedded LTE Cat 1 Modem/Serial w/Fallback (1 Pk)	US/Can
MTSMC-LVW3.R1	Embedded LTE Cat 1 Modem/Serial w/o Fallback (Verizon)(50Pk)	US
MTSMC-LVW3.R1-SP	Embedded LTE Cat 1 Modem/Serial w/o Fallback (Verizon)(1 Pk)	US

Note: The .R1 models listed above were not formally launched into the distribution channel and are not included in the distribution price list. A few customers have been purchasing the .R1 models therefore we have decided to include them in this announcement.

MTSMC-Lxxx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

III. Key Dates

Near-End-of-Life (NEOL) Date: February 14, 2019 Last Time Buy Date: May 14, 2019 or while supplies last Last Ship Date: August 14, 2019 or while supplies last

End-of-Life (EOL) Date: October 23, 2019

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan

To help facilitate the transition, we recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Remove discontinued/EOL models from your pricing system and website.
- Notify and work with existing customers to migrate them to the new .R2 ordering part numbers (reference Product Announcement dated February 14, 2019).

VI. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

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