

Product Near-End-of-Life Notification

Intelligent HSPA+ Cellular Routers MTCBA-H5-EN2 Models Only



Replacement Models Available

Date: April 6, 2017

I. Summary



Due to diminishing demand and availability of newer models, the MTCBA-H5-EN2-xx models listed in this announcement are changing status from **Active to Near-End-of-Life (NEOL)**.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at sales@multitech.com or refer to www.multitech.com.

II. Part Numbers Impacted

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NEOL Ordering Part #	UPC	New Ordering Part # (Recommended Replacement) MultiConnect® rCell 100 Series	UPC
			
MTCBA-H5-EN2	789407354908	MTR-H5-B07	789407355073
MTCBA-H5-EN2-NAM	789407354939	MTR-H5-B07-US-EU-GB	789407358555
MTCBA-H5-EN2-EU	789407354915	MTR-H5-B07-US-EU-GB MTR-H6-B16-EU	789407358555 789407356599
MTCBA-H5-EN2-GB/IE	789407354922	MTR-H5-B07-US-EU-GB MTR-H6-B16-GB	789407358555 789407356582
MTCBA-H5-EN2-GP	789407354946	MTR-H5-B08-US-EU-GB MTR-H6-B19	789407358579 789407356681

MTR-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

Extended Warranties

NEOL Ordering Part #	Description	New Ordering Part # (Recommended Replacement)
EW1- MTCBA-H5-EN2	One-year extended warranty (Three-year total)	EW1-MTR-H5-B07
EW2- MTCBA-H5-EN2	Two-year extended warranty (Four-year total)	EW2-MTR-H5-B07
EW3- MTCBA-H5-EN2	Three-year extended warranty (Five-year total)	EW3-MTR-H5-B07
EN1- MTCBA-H5-EN2	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTR-H5-B07
EN2- MTCBA-H5-EN2	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTR-H5-B07
EN3- MTCBA-H5-EN2	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTR-H5-B07
EW1- MTCBA-H5-EN2-NAM	One-year extended warranty (Three-year total)	EW1-MTR-H5-B07-US-EU-GB
EW2- MTCBA-H5-EN2-NAM	Two-year extended warranty (Four-year total)	EW2-MTR-H5-B07-US-EU-GB
EW3- MTCBA-H5-EN2-NAM	Three-year extended warranty (Five-year total)	EW3-MTR-H5-B07-US-EU-GB
EN1- MTCBA-H5-EN2-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for quote
EN2- MTCBA-H5-EN2-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for quote
EN3- MTCBA-H5-EN2-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for quote
EW1- MTCBA-H5-EN2-EU	One-year extended warranty (Three-year total)	EW1-MTR-H5-B07-US-EU-GB EW1- MTR-H6-B16-EU
EW2- MTCBA-H5-EN2-EU	Two-year extended warranty (Four-year total)	EW2-MTR-H5-B07-US-EU-GB EW2- MTR-H6-B16-EU
EW3- MTCBA-H5-EN2-EU	Three-year extended warranty (Five-year total)	EW3-MTR-H5-B07-US-EU-GB EW3- MTR-H6-B16-EU
EW1- MTCBA-H5-EN2-GB/IE	One-year extended warranty (Three-year total)	EW1-MTR-H5-B07-US-EU-GB EW1-MTR-H6-B16-GB
EW2- MTCBA-H5-EN2-GB/IE	Two-year extended warranty (Four-year total)	EW2-MTR-H5-B07-US-EU-GB EW2-MTR-H6-B16-GB
EW3- MTCBA-H5-EN2-GB/IE	Three-year extended warranty (Five-year total)	EW3-MTR-H5-B07-US-EU-GB EW3-MTR-H6-B16-GB
EW1- MTCBA-H5-EN2-GP	One-year extended warranty (Three-year total)	EW1-MTR-H5-B08-US-EU-GB
EW2- MTCBA-H5-EN2-GP	Two-year extended warranty (Four-year total)	EW2-MTR-H5-B08-US-EU-GB
EW3- MTCBA-H5-EN2-GP	Three-year extended warranty (Five-year total)	EW3-MTR-H5-B08-US-EU-GB
EN1- MTCBA-H5-EN2-GP	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for quote
EN2- MTCBA-H5-EN2-GP	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for quote
EN3- MTCBA-H5-EN2-GP	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for quote

III. Key Dates

Availability of New Ordering Part Numbers: Available now

NEOL Date of Old Ordering Part Numbers: April 6, 2017

Last Time Buy Date: May 30, 2017

Last Time Ship Date: July 31, 2017

Last Time Buy Information

- By May 30, 2017 submit order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order of MTCBA-H5-EN2-xx products through July 31, 2017.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your Multi-Tech sales representative for details and a copy of the agreement.

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan:

To help facilitate the transition to a replacement model, we recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining MTCBA-H5-EN2-xx devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular routers.
- Notify existing customers who have been using the MTCBA-H5-EN2-xx models and have them begin their qualification testing on the new MTR-xx replacement models. Work with your MultiTech sales representative to ensure the correct model is ordered.

VI. Additional Information

If you have any questions or require additional information on this Product Near-End-of-Life Notification, please contact your MultiTech sales representative:

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