



May 26, 2020

## Product Advisory #1094 VL-MPEe-E4E

This is a formal notification that a product supplied by VersaLogic Corporation may require an update. Our records indicate that your company has purchased this product.

Please read this notice thoroughly to determine what impact this change may have on you with regard to your currently owned product.

### Affected Product

Product	Description	Affected Serial Numbers
VL-MPEe-E4E	miniPCIe module. Ethernet over Fiber optics, one channel	See Appendix A

### Background

A percentage of VL-MPEe-E4E modules, within the serial numbers listed, have been programmed with the same/default MAC ID (Ethernet address) of "00:A0:C9:00:00:00". In use, each Ethernet module on a given network must have a unique address.

The test process which resulted in the programming of identical addresses, has been corrected.

### Customer Impact

This issue may cause a loss of network functionality. This will occur in networks where two or more Ethernet modules are present that have the same address.

### Fielded Units

Check the MAC ID on the VL-MPEe-E4E modules. If units are found with the MAC ID of "00:A0:C9:00:00:00" email VersaLogic Customer Support at [Support@VersaLogic.com](mailto:Support@VersaLogic.com) and provide the following information:

- The Serial Numbers of affected VL-MPEe-E4E modules.

### Future Shipments

No impact to future shipments.



**Additional Information**

For additional information or assistance related to this change, please contact VersaLogic Customer Support at [Support@VersaLogic.com](mailto:Support@VersaLogic.com) or call (503) 747-2261.

**Appendix A**

221040	226827	226855	226883	233433	233494
226799	226828	226856	226885	233436	233495
226800	226829	226857	226886	233445	233496
226801	226830	226858	226888	233446	233497
226803	226832	226859	226889	233447	233498
226804	226833	226861	226890	233452	233501
226805	226835	226862	226893	233453	233502
226806	226837	226864	226895	233457	233503
226807	226838	226865	226896	233461	233504
226808	226840	226866	226897	233462	233505
226810	226841	226867	226898	233467	233507
226812	226842	226868	226899	233470	233508
226813	226843	226869	226900	233471	233509
226814	226844	226871	233411	233478	233511
226816	226846	226872	233414	233480	233512
226817	226847	226875	233415	233481	233513
226818	226848	226876	233417	233488	233514
226819	226850	226877	233422	233489	233515
226821	226851	226879	233424	233491	233516
226825	226853	226880	233427	233492	233517
226826	226854	226881	233431	233493	233518