

ID No. 907	Product Support Notification	Date 07.07.2022
Product		Ordering Code
See Appendix, Page 2		

Reduced Support Offering:

Following support and service will be discontinued:

HARDWARE

- Design-in support
- Second source qualification

SERVICES

- Quality assurance (RMA analysis)
- Failure analysis on component level
- Approval recertification (MNO, GCF/PTCRB, ...)

SOFTWARE

- Software development (new features)
- Limited software maintenance (bug fix)

DOCUMENTATION

- Release of technical documents (except security issues)

Details on Notification:	<p>Thales informs support for products listed in appendix will be limited:</p> <ul style="list-style-type: none"> • No new features planned • No regular renewal of approvals planned, will be evaluated on a case by case basis • Failure analysis on component level will be limited case by case according to the capabilities of chipset supplier <p>For new designs Thales recommends PLS63, PLS83, EXS62, EXS82, ELS62</p> <p>If there are further questions, please contact your local FAE team.</p>
Timing note:	The reduced support offering will be effective 6 weeks after issue date of this notification.

Quality assurance measurements:	No change in existing Quality Management process and philosophy.
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Attachments: Appendix page 2

7/11/2022

11.07.2022

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Program Manager
Signed by: SUN Xiao-Lin

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i.A. Clemens Schultz

Head of Quality Management IoT
Signed by: SCHULTZ Clemens

APPENDIX

Ordering Code	Product
L30960N4400A200	ELS61-US Rel.2
L30960N4400B101	ELS61-US Rel.1 MR (customer specific)
L30960N4400B110	ELS61-US Rel.1 (customer specific)
L30960N4400B200	ELS61-US Rel.2 (customer specific)
L30960N4400C200	ELS61-US Rel.2 (customer specific)
L30960N4400D200	ELS61-US Rel.2 (customer specific)
L30960N4400E101	ELS61-US Rel.1 MR (customer specific)
L30960N4405A200	ELS61-US Rel.2 CI
L30960N4420A200	ELS61-USA Rel.2
L30960N4425A200	ELS61-USA Rel.2 CI
L30960N4450A200	ELS61-E Rel.2
L30960N4450C200	ELS61-E Rel.2 (customer specific)
L30960N4450V101	ELS61-E Rel.1 MR (customer specific)
L30960N4450V200	ELS61-E Rel.2 (customer specific)
L30960N4455A101	ELS61-E2 Rel.1 MR
L30960N4455A110	ELS61-E2 Rel.1 (customer specific)
L30960N4455B101	ELS61-E2 Rel.1 MR (customer specific)
L30960N4460B100	ELS61-AUS Rel.1 (customer specific)
L30960N4460B101	ELS61-AUS Rel.1 MR (customer specific)
L30960N4460C102	ELS61-AUS Rel.1 (customer specific)
L30960N4460I101	ELS61-AUS Rel.1 MR (customer specific)
L30960N4460N101	ELS61-AUS Rel.1 MR NT
L30960N5400I101	ELS81-US Rel.1 (customer specific)
L30960N5405I101	ELS81-US Rel.1 CI (customer specific)
L30960N5450I101	ELS81-E Rel.1 (customer specific)