Product End-of-Life Notification

Intelligent HSPA+ Cellular Routers
MTCBA-H5-EN2 Models Only

Replacement Models Available

Date: October 25, 2017

I. Summary

Due to diminishing demand and availability of newer models, the MTCBA-H5-EN2-xx models listed in this announcement are changing status from **Near-End-of-Life (NEOL) to End-of-Life (EOL) effective immediately.**

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at sales@multitech.com.

II. Part Numbers Impacted

EOL Ordering Part #	UPC	New Ordering Part # (Recommended Replacement) MultiConnect® rCell 100 Series	UPC
MTCBA-H5-EN2	789407354908	MTR-H5-B07	789407355073
MTCBA-H5-EN2-NAM	789407354939	MTR-H5-B07-US-EU-GB	789407358555
MTCBA-H5-EN2-EU	789407354915	MTR-H5-B07-US-EU-GB MTR-H6-B16-EU	789407358555 789407356599
MTCBA-H5-EN2-GB/IE	789407354922	MTR-H5-B07-US-EU-GB MTR-H6-B16-GB	789407358555 789407356582
MTCBA-H5-EN2-GP	789407354946	MTR-H5-B08-US-EU-GB MTR-H6-B19	789407358579 789407356681

MTR-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

Extended Warranties

EOL Ordering Part #	Description	New Ordering Part # (Recommended Replacement)
EW1- MTCBA-H5-EN2	One-year extended warranty (Three-year total)	EW1-MTR-H5-B07
EW2- MTCBA-H5-EN2	Two-year extended warranty (Four-year total)	EW2-MTR-H5-B07
EW3- MTCBA-H5-EN2	Three-year extended warranty (Five-year total)	EW3-MTR-H5-B07
EN1- MTCBA-H5-EN2	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTR-H5-B07
EN2- MTCBA-H5-EN2	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTR-H5-B07
EN3- MTCBA-H5-EN2	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTR-H5-B07
EW1- MTCBA-H5-EN2-NAM	One-year extended warranty (Three-year total)	EW1-MTR-H5-B07-US-EU-GB
EW2- MTCBA-H5-EN2-NAM	Two-year extended warranty (Four-year total)	EW2-MTR-H5-B07-US-EU-GB
EW3- MTCBA-H5-EN2-NAM	Three-year extended warranty (Five-year total)	EW3-MTR-H5-B07-US-EU-GB
EN1- MTCBA-H5-EN2-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for quote
EN2- MTCBA-H5-EN2-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for quote
EN3- MTCBA-H5-EN2-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for quote
EW1- MTCBA-H5-EN2-EU	One-year extended warranty (Three-year total)	EW1-MTR-H5-B07-US-EU-GB EW1- MTR-H6-B16-EU
EW2- MTCBA-H5-EN2-EU	Two-year extended warranty (Four-year total)	EW2-MTR-H5-B07-US-EU-GB EW2- MTR-H6-B16-EU
EW3- MTCBA-H5-EN2-EU	Three-year extended warranty (Five-year total)	EW3-MTR-H5-B07-US-EU-GB EW3- MTR-H6-B16-EU
EW1- MTCBA-H5-EN2-GB/IE	One-year extended warranty (Three-year total)	EW1-MTR-H5-B07-US-EU-GB EW1-MTR-H6-B16-GB
EW2- MTCBA-H5-EN2-GB/IE	Two-year extended warranty (Four-year total)	EW2-MTR-H5-B07-US-EU-GB EW2-MTR-H6-B16-GB
EW3- MTCBA-H5-EN2-GB/IE	Three-year extended warranty (Five-year total)	EW3-MTR-H5-B07-US-EU-GB EW3-MTR-H6-B16-GB
EW1- MTCBA-H5-EN2-GP	One-year extended warranty (Three-year total)	EW1-MTR-H5-B08-US-EU-GB
EW2- MTCBA-H5-EN2-GP	Two-year extended warranty (Four-year total)	EW2-MTR-H5-B08-US-EU-GB
EW3- MTCBA-H5-EN2-GP	Three-year extended warranty (Five-year total)	EW3-MTR-H5-B08-US-EU-GB
EN1- MTCBA-H5-EN2-GP	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for quote
EN2- MTCBA-H5-EN2-GP	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for quote
EN3- MTCBA-H5-EN2-GP	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for quote

III. Key Dates

Availability of New Ordering Part Numbers: Available now
NEOL Date of Old Ordering Part Numbers: April 6, 2017
Last Time Buy Date: May 30, 2017
Last Time Ship Date: July 31, 2017
End-of-Life (EOL) Date: October 25, 2017

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan:

To help facilitate the transition to a replacement model, we recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular routers.
- Note that the current MultiModem rCell intelligent cellular routers (MTCBA-H5-EN2-xx models) are no longer available.
- Work with your MultiTech sales representative to discuss replacement options for these EOL models.

VI. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

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