Worldwide Product Announcement

MultiConnect® rCell 500 Series
Cellular Router with Wi-Fi for European Market
New 4G-LTE Cat 4 Model Now Available

4G-LTE Cat 3 Model
Discontinued Effective Immediately

Date: May 21, 2020

I. Overview
The purpose of this Product Announcement is to provide information on the availability of the new MultiTech MultiConnect® rCell 500 Series 4G-LTE Cat 4 broadband Ethernet router. The new model replaces the previously announced Cat 3 device effective immediately.

II. Product Summary
The MultiConnect® rCell 500 Series cellular router is part of MultiTech's comprehensive portfolio of cellular connectivity products optimized for M2M (machine-to-machine) communications.

Extend your network's reach into remote sites, connect payment and inventory management systems, monitor equipment performance and provide always on failover connectivity through your choice of broadband wireless networks.

Ready for deployment in Europe, Middle East and Africa, the MultiConnect rCell 500 series is an easy to configure 4G-LTE broadband wireless and Ethernet router, boasting up to 128 concurrent Wi-Fi connections, configurable serial port to control IT assets and communicate with industrial appliances.

Key Features:
- 4G-LTE Cat 4 performance up to: 150 Mbps DL / 50 Mbps UL
- 4 Ethernet 10/100 LAN/WAN ports
- Remotely hosted device management platform
- Configurable serial port RS-232/RS-485 Modbus bridge
- Wi-Fi (802.11 b/g/n) supports up to 128 concurrent connections
- Dual power supply input, 12-48 VDC
- Dual SIM/USIM cards
- Automatic WAN failover and failback

- Global Certification Forum (GCF) certified wireless module
- Two-year warranty

Resources:
Datasheet
Website

III. New Ordering Part Number

Ordering Part Number	Description
MTR5-LEU2-B04.R1-EU-GB	LTE Cat 4 Cellular Router w/Wi-Fi and EU/GB Accessory Kit for Europe

Accessory Kit includes: Power supply with EU and UK power blade, Wi-Fi and cellular antennas, Ethernet and Console cables, wall mount kit, and DIN Rail bracket.

Product specifications are subject to change without notice.

IV. Discontinued Ordering Part Number (Effective Immediately)

Ordering Part Number	Description
MTR5-LEU2-B04-EU-GB	LTE Cat 3 Cellular Router w/Wi-Fi w/Accessories for Europe

V. Differences

The MTR5-LEU2-B04.R1-EU-GB is the same great router as the discontinued model except it contains an updated 4G-LTE Cat 4 modem providing an increase in download speeds.

In addition, the new software release includes the following enhancements:

- Fixed outbound access when multiple WANs are active and it is based on WAN configured / priority. Outbound access must failover to lower priority WAN when higher priority WAN is down
- Fixed inbound access when multiple WANs are configured. Inbound access on particular WAN must reply back on the same WAN
- Fixed paknet outbound access on WAN3 when triple WANs are configured and when WAN1 and WAN2 are down
- Fixed download packet analyzer file when file is more than 1MB in size

VI. Warranty and Support

Two-year Product Warranty

All MultiTech products include a two-year warranty that includes on-line technical support, 24-hour website support and ftp support.

VII. Suggested Action Plan

To help facilitate the launch of the new MultiConnect rCell 500 series, we recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular routers.
- Place purchase orders for any MTR5-LEU-B04.R1-EU-GB cellular routers that you may require.
- Remove discontinued ordering part number from your systems.

VIII. Additional Information

If you have any questions or require additional information on this Product Announcement, please contact your MultiTech sales representative:

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