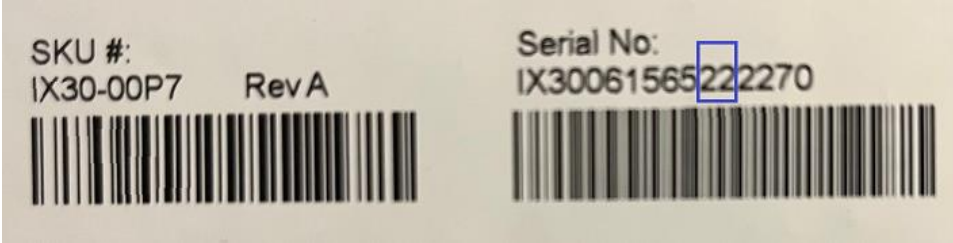


Product Advisory Notice		Date September 30 th , 2022
Product	IX30-00P7 – North America Digi IX30 LTE Cat-7 Product SKU	
Reason for Change	Technical Requirement: Incorrect Firmware image loaded	

Audience	Distributors carrying inventory and customers with IX30-00P7 routers that fall into the category range defined below.
Reason for Change	<p>IX30-00P7 routers built prior to July 12, 2022, were incorrectly manufactured with PR (Primary Responder) firmware. PR firmware is a more secure firmware, but highly prohibitive in that it does not include shell access. This PCN corrects all IX30-00P7 devices manufactured with PR firmware to enable a firmware upgrade path going forward.</p> <p>A PR device will have a –PR postscript in the Model and Hostname, shown on the Web UI Dashboard or CLI show system command. Alternatively, any IX30-00P7 SKU where the 11th and 12th digits are between 08 and 29 are affected:</p> <div style="text-align: center;">  </div>
Action to Be Taken by Channel Partners	Please contact DigiOrders@digi.com , with a Request to Return the affected Inventory on Hand. Please work with your Channel Sales Manager to place an offsetting purchase order for the corrected/reworked product.
Action to Be Taken by Customers	Please RMA all affected routers. Contact Customer Operations at DigiOrders@digi.com for instructions on how to complete the RMA process.
Relevant Part Numbers	IX30-00P7
Timing of Change	Immediate
Authorization	Kinana Hussain, VP Product – Cellular Solutions, Digi International