

## **CUSTOMER NOTICE OF PRODUCT/PROCESS CHANGE**

**Customer Name:** 

CTS Part Number:

**CTS** Distribution

285CCCRSAAA4C1, 285CCCRSAAB4C1, 285CCDFSAAA4C1, 285CCDFSAAB4C1, 285SCFSAAB5A1, 285SCFSAAB5C1, 285SCFSCAB5A1, 285SCFSCAB5C1

Due to a worldwide shortage of raw materials include plastic resin material, CTS is taking the

Additional manufacturing site established.

Supplier Change/ 2nd Source

Process Change.

This change is notification only.

Customer authorization is required. Please confirm acceptance by email or other written communication.

Description of Change: proactive approach to qualify and phase in CTS make to secure supply and maintain production activities without breaks in supply chain. The alternative piece parts bearing will be of the same type and grade as the current materials such that CTS is confident that the fit, form, and function of the products will remain the same. The bearing color be changed from white to black.



CTS Product Series:	285
Reason for Change:	1. Worldwide Supply chain material shortage of plastic resin.
	2. Reduce manufacturing lead time due to unstable supply of plastic resin
Implementation Date:	Shipment on and after Sept 1 <sup>st</sup> 2022
Notes:	1. CTS performed reliability tests to ensure specification conformity and product performance.
	2. There is no change to fit, form or function.
	3. Products that have RoHS and REACH certifications will remain in compliance.

CTS thanks you in advance for your business and support in this matter, and we look forward to the continued service of our customers. Should there be any questions or concerns, please reach out to your sales or customer service representatives.

Best regards, Electro Components SBU