

SIERRA WIRELESS PRODUCT CHANGE NOTICE

OVERVIEW

DATE ISSUED:	Oct 21 st , 2022	TRACKING NUMBER:	4134962
ISSUED BY:	IoT Solutions Product Management		
PRODUCTS AFFECTED:	HL78xx, RC76xx, WP76xx, EM919x/EM7690, EM75xx, EM/MC74x1		
SKUS AFFECTED:	All		
BULLETIN:	Notification of Additional Module Factory		
URGENCY:	Normal		
FOR DISTRIBUTION TO:	Customers using products affected and their partners		

Summary

As part of ongoing risk mitigation and production strategy, Sierra Wireless is adding the ability to manufacture the products listed in this PCN at an additional factory.

The additional factory is operated by JABIL and located in Mexico.

Change Details

There are no changes of the products' design, quality, specifications, form, fit or function. Sierra Wireless uses the same production process, test equipment, material, and control plan in all factories. Manufacturing at the Mexico factory does not affect the hardware or RF performance and will not impact most regulatory and carrier certifications. Some country regulatory may need to be updated to append the additional country of origin.

Units manufactured in the Mexico factory will display "Made in Mexico" or "Made in MEX" on the module, reel, and box labels.

There is no change to product SKU numbers, existing SKU numbers will be used for units manufactured at both sites.

Timeline

Unless notified otherwise, we expect to continue fulfilling module shipments from our factory in Vietnam.

In the event of a production disruption, Sierra Wireless will make the decision on factory fulfillment and will notify customers on the factory of origin using the open order reports.

All product families mentioned in this PCN are expected to be qualified at the Mexico factory by mid-2023.

More information

For more information, please contact your Sierra Wireless Sales or Customer Quality representative.