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Digi-Key
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Hello,

In 2014 SCHURTER introduced the T9-818 series. The T9-818 is a CBE with THT terminals for PCB mounting. Here is the link to the T9-818 series data sheet:

http://www.schurterinc.com/var/schurter/storage/ilcatalogue/files/document/datasheet/en/pdf/typ_T9-818.pdf

You are receiving this letter because an issue with the plating on some of the THT terminals has been brought to SCHURTER, Inc.'s attention by the SCHURTER factory's quality department. Some of the parts were found to have inadequate plating on the THT terminals, which the factory advised could potentially result in inconsistent solderability during the soldering process.

To ensure optimal quality of product, SCHURTER is requesting that our distributors return their inventory for replacement. Replacements will be available Week 13, 2015. Product shipped to end customers will not be addressed for quantities ≤ 50 pieces, as these are considered prototype quantities. Prototype quantities are typically manually soldered, where we can expect the customer to report on any solderability issues.

For your reference, below is a table that shows the names of the customers and the quantities they purchased from Digi-Key.