

PRODUCT CHANGE NOTIFICATION UPDATE

ISSUE DATE: July 1, 2016

NOTIFICATION: SYNPCN-2016-07-01 SLE10M-001

TITLE: End-of-Life (EOL)

EFFECTIVE DATE: July 1, 2016

DEVICE(S): SLE10M-001

DESCRIPTION OF CHANGE:

The SLE10M-001 SNAPconnect gateway is being transitioned to End-Of-Life. The SNAPconnect gateway product will be replaced by an updated product with similar functionality. The E12 SNAPconnect gateway is expected to be generally available in late Q4 2016. Additional details on the replacement product will be available in Q3 2016.

REASON FOR CHANGE:

A critical component used to produce the product has reached limited availability.

LAST TIME BUY:

December 30, 2016. Orders will only be accepted as NCNR

LAST TIME DELIVERY:

March 31, 2017

RECOMMENDED ALTERNATIVE PRODUCTS:

Part Number	Description	Availability
SC012-010	E12 SNAPconnect Gateway – North America	Q4 - 2016
SC012-020	E12 SNAPconnect Gateway - Europe	Q4 - 2016
SC012-030	E12 SNAPconnect Gateway - w/o housing - North America	Q4 - 2016
SC012-040	E12 SNAPconnect Gateway - w/o housing - Europe	Q4 - 2016

COMMENTS:

The E12 SNAPconnect gateway is targeted to meet the requirements of applications in which the E10 SNAPconnect gateway has been deployed. It will additionally provide terminal block DC power interface and utilize standard Ubuntu Linux distributions similar to Synapse E20 SNAPconnect gateway. The E12 will provide the same interfaces as the E10 - SNAPmesh and Ethernet interfaces.

Synapse will provide Alpha units to customers on an as-needed basis in early Q4 2016. Please contact your account representative to be included in the Alpha program for application developers.