



Phoenix Contact Inc. P.O. BOX 4100 Harrisburg, PA 17111-0100 Phone: 717-944-1300 Fax: 717-944-1625

Product Change Notification

PCN-ION-3201-2019

Business Unit	Product Line Code	Type of Change	Action	Date of Issue
ION - I/O and Networks	DNC	Product Change Notification	Notify Distributors and Field	2/6/2019

The following Phoenix Contact products have been modified. Existing specifications will be met or exceeded. Please review and acknowledge this document and inform your personnel as needed.

Description for Product Change Notification

According to an announcement of Verizon Wireless, their future network software releases may make current devices in the field incompatible with their network as of March 30th, 2019. Therefore all TC ROUTER 3002T-4G VZW with the radio mobile network engine firmware 4.03 (shown as RHL75xx.4.03.142600.201709280115.x7160_1 in the web-ui) will need an update of their mobile network engine firmware. This will affect all routers with a **serial number lower than 3034095321**. Please make sure that your devices are running with the latest mobile network engine firmware. To upgrade your mobile network engine please visit our download area at http://www.phoenixcontact.net/gr/2702532 and download the file RadioModuleReleaseUpgrade_v4.04 (shown as RHL75xx.4.04.142600.201801231340.x7160_1 in the web-ui). Then upload this file in the web-ui

under System/Firmware update/Package update.

Stock Status

Can existing stock still be used? Is mixture of stock acceptable?

Transaction Dates

Date modification goes into effect from Germany:

Yes

No

C ROUTER 3002T-4G VZW	Hardware information			TC ROUTER 3002T-4G VZW	Hardware information	
27 02 532	Address	PHOENIX CONTACT GmbH & Co. KG 32825 Blomberg Germany phoenixcontact.com TC ROUTER 30027-46 V		27 02 532	Address	PHOENIX CONTACT GmbH & Co. KG 32825 Blomberg Germany
	Internet				Internet	phoenixcontact.com
	Туре				Туре	TC ROUTER 3002T-4G VZW
12					Order No.	27 02 532
H	Order No.	27 02 532	Serial Number is less		Serial number	3034092863
	Serial number	3034092863	them 2024005221		Hardware	Rev: D
	Hardware	Rev: D	than 3034095321		Release version	2.03.14
	Release version	2.03.14			Operating system	Linux 2.6.39.4
	Operating system	Linux 2.6.39.4		Device information	Web-based management MAC address LAN	1.68.9 00-A0-45-E8-C1-A0
1111 C	Web-based management	1.68.9			Radio engine	00-A0-45-E8-C1-A0 HL7518
ise information	MAC address LAN	00-A0-45-E8-C1-A0		Hardware Software	Radio firmware	RHL7518 RHL75xx.4.04.142600.201801231340.x7160_1
Device information Hardware	Radio engine	HL7518		+ Status	IMEI	354228086032769
* Software	Radio firmware	RHL75xx.4.03.14260	00.201709280115.x7160_1	Local network	arrea	33722000032703
tus	IMEI	354228086032769	A	Wireless network		
al network				Network security		
eless network				+ VPN		Radio firmware is
work security				± I/O		RHL75xx.4.04
1		Radio firn	nware is	🛨 System		ППЕ/ ЗАХ. 4.04
				Basic setup		
tem		RHL75xx.4.03		凸 Logout		
ic setup						

1/15/2018 11/8/2018





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Should you have any issues with the timeline or content of this product change, please contact Phoenix Contact using the information below. Customers should acknowledge receipt of the PCN within 30 days of delivery of the PCN; provided, however, that the failure to acknowledge receipt does not affect the product change or the effective date thereof.

Contact Info: David Hoysan dhoysan@phoenixcontact.com

Thank you,

Che Me

Ira Sharp

Product Marketing Manager, I/O and Network





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Part #	Type Description
2702532	TC ROUTER 3002T-4G VZW