

Phoenix Contact Inc.
P.O. BOX 4100
Harrisburg, PA 17111-0100
Phone: 717-944-1300
Fax: 717-944-1625

Product Change Notification

PCN-ION-3201-2019

Business Unit	Product Line Code	Type of Change	Action	Date of Issue
ION - I/O and Networks	DNC	Product Change Notification	Notify Distributors and Field	2/6/2019

The following Phoenix Contact products have been modified. Existing specifications will be met or exceeded. Please review and acknowledge this document and inform your personnel as needed.

Description for Product Change Notification

According to an announcement of Verizon Wireless, their future network software releases may make current devices in the field incompatible with their network as of March 30th, 2019. Therefore all TC ROUTER 3002T-4G VZW with the radio mobile network engine firmware 4.03 (shown as RHL75xx.4.03.142600.201709280115.x7160_1 in the web-ui) will need an update of their mobile network engine firmware. This will affect all routers with a **serial number lower than 3034095321**. Please make sure that your devices are running with the latest mobile network engine firmware. To upgrade your mobile network engine please visit our download area at <http://www.phoenixcontact.net/qr/2702532> and download the file RadioModuleReleaseUpgrade_v4.04 (shown as RHL75xx.4.04.142600.201801231340.x7160_1 in the web-ui). Then upload this file in the web-ui under System/Firmware update/Package update.

Stock Status

Can existing stock still be used?	Yes
Is mixture of stock acceptable?	No

Transaction Dates

Date modification goes into effect from Germany:	1/15/2018
Expected first shipment (from Phoenix Contact) of the modified products(s):	11/8/2018

Previous Product	New Product



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Should you have any issues with the timeline or content of this product change, please contact Phoenix Contact using the information below. Customers should acknowledge receipt of the PCN within 30 days of delivery of the PCN; provided, however, that the failure to acknowledge receipt does not affect the product change or the effective date thereof.

Contact Info:

David Hoysan
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Thank you,

Ira Sharp

Product Marketing Manager, I/O and Network



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Part #	Type Description
2702532	TC ROUTER 3002T-4G VZW