

To Our Valued Customer,

Subject: 3M™ XYZ-Axis Electrically Conductive Acrylic eCAP Pads 7830N Discontinuation

Thank you as always for your business with 3M.

This letter is to notify you that 3M must discontinue the product in subject due to following concerns:

- Discontinuation of the most critical raw material, conductive powder, from current supplier. The
 performance of the recommended new powder does not support equivalent specification and
 performance.
- 2. High MOQ of another raw material (liner) against much smaller demand.

Effective immediately, 3M[™] XYZ-Axis Electrically Conductive Acrylic eCAP Pads 7830N will be discontinued. 3M[™] Electrically Conductive Cushioning Gasket Tape ECG7053H may be an alternative solution, although it is not made to the same specification. We hope you will find 3M[™] Electrically Conductive Cushioning Gasket Tape ECG7053H to meet your current application needs.

If you have any questions or require samples for testing, please contact your local 3M representative.

You are receiving this letter because your company has purchased 3M™ XYZ-Axis Electrically Conductive Acrylic eCAP Pads 7830N during the last two (2) years. Please circulate this notice to the people in your organization who need to know of this change so they can follow up as necessary with either 3M or your customers.

Thank you for your continued support of 3M.

Sincerely,

Jonghee (JH) Jeen Global Business Manager 3M Electronics Materials Solutions Division