

Product Change Notification		Date July 9, 2021
Product	ConnectCore 9P 9215	

Reason for Change:

<input type="checkbox"/> Technical Requirement	<input checked="" type="checkbox"/> Product Transition
<input type="checkbox"/> Customer Requirement	<input type="checkbox"/> Product Discontinuation
<input type="checkbox"/> Quality Improvement	<input type="checkbox"/> Product Enhancement
<input type="checkbox"/> Change of Production Location	<input type="checkbox"/> Other (Brand Change)

Audience	Channel Partners and direct customers
Description of change	<p>Due to the obsolescence of the previously qualified flash memory for the ConnectCore 9P product, Digi has qualified Cypress S29JL032J70TFI023(Digi P/N 16000351) to replace EON EN29LV320CB-70TIP (Digi P/N 16000231).</p> <p>As part of Digi's standard qualification process, Digi has updated firmware to support all listed qualified suppliers. The corresponding software changes provide support for the new qualified flash for the NET+OS Operating System.</p> <p>For the module, the replacement memory part requires NET+OS source code to be updated and the firmware to be rebuilt.</p> <p>*Note that non-updated firmware will not run on modules that incorporate the new flash part.</p>

Affected Part Numbers	<u>Part Number</u> CC-9P-V502-C	<u>Description</u> CC 9P 9215 4/8 NET + OS no ENET
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Timing of Change/Last time buy(current memory)	Effectivity: 4thQtr 2021, Revision P modules. If current memory is desired, orders must be received by August 15 th , 2021 with last time ship of March 1 st 2022.
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Notes /Actions	<p>Digi will update CC-9P-V502-C to support modules with the qualified Memory component as noted above.</p> <p>Customers are required to patch the NET+OS code base with the new software patch and then rebuild their NET+OS projects.</p>
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	<p>Follow the instructions provided below to update your code base and to rebuild the firmware.</p> <p>Update NET+OS source code</p> <ul style="list-style-type: none"> • NET+OS 7.5 The software patches are distributed and installed via Package Manager. Install the latest Flash package (Flash_Updates) as usual, and rebuild the project. • Other versions Please contact Digi Sales Team <p>Rebuild the NET+OS project</p> <p>After updating your code base, rebuild your NET+OS projects and generate new firmware images. The new binary image(s) will work with both new revision and older revisions of the products.</p> <p>Sample availability</p> <p>A pre-determined amount of samples with the new flash memory will be available 4thQtr 2021. Allocation will be one unit per customer. Please contact your Digi Sales Representative.</p> <p>Additional Information</p> <p>If you have questions about this notice please contact your sales representative or our technical support department via email at tech.support@digi.com</p>
<p>Additional Notes</p>	<p>As memory part availability continues to be an issue in the entire industry, Digi will be proactive to qualify alternative sources when appropriate. Software patches are inconvenient, but Digi wants to ensure that we can provide customers product in a timely manner.</p>

<p>Authorization</p>	<p>Digi International Embedded Product Management</p>
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Packaging Label

