

## Product End-of-Life Notification

# MultiConnect<sup>®</sup> OCG-D GPRS Open Communications Gateways MTCDP-G2-xx Models Only

## Replacement Models Available

Date: September 9, 2016

### I. Summary

Due to the discontinuation of critical components and availability of newer models, the MultiConnect OCG-D (MTCDP-G2-xx) models listed in this announcement are changing status from **Near-End-of-Life (NEOL) to End-of-Life (EOL)**.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at [sales@multitech.com](mailto:sales@multitech.com) or refer to [www.multitech.com](http://www.multitech.com).




### Important Note:




*The products listed in this announcement use a 2G GSM/GPRS modem. Whilst there are several hundred GSM carriers globally, a small number have announced plans to sunset their GSM network, including one of the major North American carriers by approximately January 1<sup>st</sup>, 2017. Please consult your local carrier(s) and MultiTech sales representative for additional information and product options.*

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### II. Part Numbers Impacted

EOL Ordering Part #	UPC	Recommended Replacements MultiConnect <sup>®</sup> Conduit™	Other Replacement Options MultiConnect <sup>®</sup> OCG-D *
			
MTCDP-G2-GP-DK-1.0	789407352423	MTCDDT-H5-210L-US-EU-GB MTCDDT-H5-210A-US-EU-GB	MTCDP-H5-GP-DK-1.0
MTCDP-G2-1.0	789407352430	MTCDDT-H5-210L-US-EU-GB MTCDDT-H5-210A-US-EU-GB	MTCDP-H5-1.0

EOL Ordering Part #	UPC	Recommended Replacements MultiConnect <sup>®</sup> Conduit <sup>™</sup>	Other Replacement Options MultiConnect <sup>®</sup> OCG-D *
			
MTCDP-G2-GP-1.0	789407352447	MTCDDT-H5-210L-US-EU-GB MTCDDT-H5-210A-US-EU-GB	MTCDDT-H5-GP-1.0

\* **Note:** as these products no longer have a development roadmap, it is strongly advised to migrate to the “Recommended Replacement” products for long-term availability, support and improved features.

MTCDDT-H5-xx and MTCDDP-H5-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

### Extended Warranties

EOL Ordering Part #	Description	New Ordering Part # (Recommended Replacement)
EW1-MTCDDP-G2-GP-DK-1.0	One-year extended warranty (Three-year total)	EW1-MTCDDT-H5-210L-US-EU-GB, EW1-MTCDDT-H5-210A-US-EU-GB or EW1-MTCDDP-H5-GP-DK-1.0
EW2-MTCDDP-G2-GP-DK-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDDT-H5-210L-US-EU-GB, EW2-MTCDDT-H5-210A-US-EU-GB or EW2-MTCDDP-H5-GP-DK-1.0
EW3-MTCDDP-G2-GP-DK-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDDT-H5-210L-US-EU-GB, EW3-MTCDDT-H5-210A-US-EU-GB or EW3-MTCDDP-H5-GP-DK-1.0
EN1-MTCDDP-G2-GP-DK-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCDDP-G2-GP-DK-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCDDP-G2-GP-DK-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1- MTCDDP-G2-1.0	One-year extended warranty (Three-year total)	EW1-MTCDDT-H5-210L-US-EU-GB EW1-MTCDDT-H5-210A-US-EU-GB EW1-MTCDDP-H5-1.0
EW2- MTCDDP-G2-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDDT-H5-210L-US-EU-GB EW2-MTCDDT-H5-210A-US-EU-GB EW2-MTCDDP-H5-1.0
EW3- MTCDDP-G2-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDDT-H5-210L-US-EU-GB EW3-MTCDDT-H5-210A-US-EU-GB EW3-MTCDDP-H5-1.0

EOL Ordering Part #	Description	New Ordering Part # (Recommended Replacement)
EN1- MTCDP-G2-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for quote
EN2- MTCDP-G2-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for quote
EN3- MTCDP-G2-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for quote
EW1- MTCDP-G2-GP-1.0	One-year extended warranty (Three-year total)	EW1-MTCDT-H5-210L-US-EU-GB EW1-MTCDT-H5-210A-US-EU-GB EW1-MTCDP-H5-GP-1.0
EW2- MTCDP-G2-GP-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDT-H5-210L-US-EU-GB EW2-MTCDT-H5-210A-US-EU-GB EW2-MTCDP-H5-GP-1.0
EW3- MTCDP-G2-GP-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDT-H5-210L-US-EU-GB EW3-MTCDT-H5-210A-US-EU-GB EW3-MTCDP-H5-GP-1.0
EN1- MTCDP-G2-GP-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2- MTCDP-G2-GP-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3- MTCDP-G2-GP-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote

### III. Key Dates

**Availability of New Ordering Part Numbers:** Available now

**NEOL Date of Old Ordering Part Numbers:** July 30, 2015

**Last Time Buy Date:** November 2, 2015

**Last Time Ship Date:** May 2, 2016

**End-of-Life (EOL) Date:** September 9, 2016

### IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days after the product Last Time Ship date.

### V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

## VI. Suggested Action Plan:

To help facilitate the transition to one of the replacement models, we recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular gateways.
- Note that the current MultiConnect OCG-D gateway (MTCDP-G2-xx) models are no longer available.
- Remove discontinued/EOL models from your pricing system and website.

## VII. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

### World Headquarters – U.S.

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