



**TDK-Lambda Americas Inc.**  
401 Mile of Cars Way, Suite 325  
National City, CA 91950 USA  
<http://us.tdk-lambda.com/lp>

April 4, 2019

Re: TDK-Lambda LZSA Series

Dear Valued Customer,

TDK-Lambda prides ourselves in working with customers to meet their needs. Unfortunately, we have the rare occasion where we are not able to do this.

Due to a myriad of issues, we regret to announce a delay in the delivery of the LZSA product. This is due to a custom magnetic component abruptly going EOL due to availability of raw material. Attempts to negotiate with the manufacturer were unsuccessful. We have been expeditiously working to approve an alternate and the work is almost complete (design verification, Agency certifications). We recently completed a risk buy for the component but lead-time is 24 weeks. In addition, FM approval is still pending. These products will be shipped as soon as possible.

We have initiated a corrective action to prevent this type of situation from happening in the future.

We understand the hardship this news may bring and will work with you to try to meet your needs. If FM is not required for your application and /or to discuss possible alternate solutions, please contact your Inside Sales Associate.

Sincerely,

A handwritten signature in black ink, appearing to read 'Tom Tillman', written over a faint, light-colored oval shape.

Tom Tillman  
Director of Marketing