

Product Notice 2021002

City Technology Metal Can Oxygen Sensors

Obsolescence of selected Part Numbers

Regions Affected: GLOBAL

Dear Valued Customer,

As a continuous endeavor to streamline our product portfolio, Honeywell Sensing and Internet of Things (SIoT) will no longer support the following legacy Metal Can oxygen Sensors, with part numbers listed below. Honeywell values its customers and realizes that incorporating other Honeywell sensors into their applications may require transition time. Accordingly, Honeywell can facilitate a Last Time Buy for customers to help ease that transition.

Please place your last order by March 19, 2021, as no orders will be accepted after this date. This provides our customers with more than a 40-day period to analyze upcoming demand requirements and place an order. Honeywell reserves the right to review last time buy orders to determine if they can be fulfilled. Orders placed under this last time buy opportunity will be non-cancellable and non-returnable.

AFFECTED PART NUMBERS

This announcement will serve as the formal communication that the SKUs listed below will no longer be available for sale in accordance with the Timeline of Events (shown below). Possible replacement part numbers are also provided in the table

Obsolete product		Alternative product	
Product code	Product description	Product	Product Code
AA000-002	SENSOR O2 C/S ET STANDARD	SENSOR O2 C/S STANDARD	AA000-000
AA000-012	SENSOR O2 C/S ET EES	SENSOR O2 C/S STANDARD	AA000-000
AA004-002	SENSOR O2 C/Y ET STANDARD	SENSOR O2 C/Y STANDARD	AA004-000
AA016-002	GAS SENSOR O2 C/NLL EPOXY TOP	GAS SENSOR 02 C/NLL	AA016-000
AA100-002	SENSOR 02 C/2 ET STANDARD	SENSOR 02 C/2	AA100-000
AA100-002-GMI	KANBAN C/2 FOR GMI	SENSOR 02 C/2	AA100-000
AA100-012	SENSOR 02 C/2 ET EES	SENSOR 02 C/2	AA100-000
AA100-122	SENSOR 02 C/2 D&ET	SENSOR 02 C/2	AA100-000

TIMELINE OF EVENTS

The following timeline pertains to all retired SKUs. These dates are subject to change based on availability.

Action	Description	Date
Last Time Buy	Orders to be placed as normal	Now to March 31, 2021
Last Ship Date	Honeywell will not ship products after this date	April 30, 2021



Product Notice 2021002

CONTACT INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

• **CUSTOMER MARKETING**

- o NA: Edward Woollard, Customer Marketing Specialist, Edward.Woollard@Honeywell.com
- o EMEA: Craig Gannon, Senior Customer Marketing Specialist, Craig.Gannon@Honeywell.com
- o ASEAN/ANZ: Bernice Wan, Senior Customer Marketing Specialist, <u>HueSoo.Wan@Honeywell.com</u>
- o Japan/Korea: Hideo Nomura, Senior Customer Marketing Specialist, <u>Hideo.Nomura@Honeywell.com</u>
- o Greater China: Ivy Wan, Senior Offering Management Specialist, lvy.Wang@Honeywell.com
- o MERTA: Lalehan Can, Senior Offering Management Specialist, <u>Lalehan.Candemir@Honeywell.com</u>
- o India: Jeevesh Bawa, Customer Marketing Specialist, <u>Jeevesh.Bawa@Honeywell.com</u>

WARRANTY/REMEDY

Honeywell warrants goods of its manufacture as being free of defective materials and faulty workmanship during the applicable warranty period. Honeywell's standard product warranty applies unless agreed to otherwise by Honeywell in writing; please refer to your order acknowledgment or consult your local sales office for specific warranty details. If warranted goods are returned to Honeywell during the period of coverage, Honeywell will repair or replace, at its option, without charge those items that Honeywell, in its sole discretion, finds defective. The foregoing is buyer's sole remedy and is in lieu of all other warranties, expressed or implied, including those of merchantability and fitness for a particular purpose. In no event shall Honeywell be liable for consequential, special, or indirect damages.

Please let me know should you have any question or feedback.

Regards

Theresa Berry
Sr Offering Management Specialist
Honeywell | City Technology

Sign up here to stay updated