

Product End-of-Life Notification

RJModem™ Embedded Analog Modems

Date: April 25, 2018

I. Summary

Due to a critical component end-of-life, the status of the RJModem™ family of embedded analog modems are changing status from **Near-End-of-Life (NEOL)** to **End-of-Life (EOL)** effective immediately.


While there are no direct replacement models, MultiTech offers a full line of embedded analog SocketModems that could be designed in as a replacement for the RJModem series. Please [consult](#) with your MultiTech sales representative to see which model is best suited to meet your needs.


Now may be the time to review your connectivity roadmap and transition strategy. Analog data line costs continue to rise and line quality has been declining. MultiTech offers a broad portfolio of embedded modems and devices that provide a seamless migration to all major Cellular, Low-Power Wide Area & Personal Area Networks. [Learn more.](#)

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II. Part Numbers Impacted

EOL Ordering Part Numbers	UPC
	
MT5656RJ-32.R3	789407346545
MT5656RJ-32.R3-SP	789407346538
MT5656RJ-L-32.R3	789407346606
MT5656RJ-L-32.R3-SP	789407346590
MT5656RJ-34.R3	789407346569
MT5656RJ-34.R3-SP	789407346552
MT5656RJ-L-34.R3	789407346620
MT5656RJ-L-34.R3-SP	789407346613

EOL Ordering Part Numbers	UPC
	
MT5656RJ-92.R3	789407346583
MT5656RJ-92.R3-SP	789407346576
MT5656RJ-L-92.R3	789407346644
MT5656RJ-L-92.R3-SP	789407346637
MTRJ-DK	789407340659
MTRJ-RMK	789407336478
MTRJ-RMK-SP	789407336485

III. Key Dates

Near-End-of-Life (NEOL) Date: November 1, 2016

Last Time Buy Date: While supplies last

Last Ship Date: May 1, 2017 or while supplies last

End-of-Life (EOL) Date: April 25, 2018

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan:

We recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Note that the models listed in this End-of-Life Notification are no longer available.
- Remove discontinued/EOL models from your pricing system and website.

VI. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

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