

## PRODUCT DISCONTINUATION NOTICE

Dear Valued Lantronix Customer,

The purpose of this communication is to inform you that Lantronix is announcing the end-of-sale and end-of-life for several SKU of product series E210 and E220. The last day for placing a final non-cancellable, non-returnable purchase order for the affected product(s) is reflected in the below table.

Please refer to Table(s) 1 below for the various end-of-life milestones, definitions and dates for the affected product(s). For customers with active and paid support contracts, support will be available under the terms and conditions of the customer's service contract.

**Table 1: End-of-Life Milestones and Dates**

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to everyone.	November 8 <sup>th</sup> 2021
End-of-Sale Date	The last date to order the product through Lantronix and its partners. The product is no longer available for sale after this date.	November 30 <sup>th</sup> 2021
Last Ship Date: Hardware	The last possible ship date that can be requested of Lantronix. Actual ship date is dependent on lead time.	Jan 1 <sup>st</sup> 2023
Last Date of Warranty Support	The last date to receive applicable service and technical support for the product as entitled by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	Jan 1 <sup>st</sup> 2024
End of Software Maintenance Release Date	The last date that Lantronix may release any final software maintenance releases or bug fixes. After this date, Lantronix will no longer develop, repair, maintain or test the product software	Jan 1 <sup>st</sup> 2024

Please refer to the Table(s) 2, below for the product part numbers affected by this announcement and their corresponding replacement product family.

**Table 2: Affected Product Part Numbers**

Discontinued Part Number	Replacement Part	Region
E224HPL2S E224HVF2S	E228G002S*	EMEA
E224HPL3S	E228G004S*	Australia and New Zealand
E228HPL1S E228HPL3S E228HPL5S E228HPL9S E228HPLAS	E210 series / G520 series / X300 series	North America Australia and New Zealand Japan DoCoMo South Korea North America
E220HPLFS E220HPLFB24 E225G00FS	E214 series / G520 series / X300 series	Worldwide
E225HPLFS E225HPLFB25 E225H58FS		Worldwide

\*Replacement part won't support PDPoE features but will have higher performance GNSS and LTE cat4 speed.

Discontinued Part Number	Replacement Part	Region
E214F003S E218F005S	G520 series / X300 series	Australia and New Zealand JAPAN

Please reach Lantronix for the exact SKU per region.

We have compiled a few FAQs associated with this notice.

Q. Why are E210 and E220 SKU getting discontinued?

A. All Intel based module from Sierra have been unavailable and getting discontinued.

Q. Are there any other alternatives to E210 and E220 SKU ?

A. Yes, E210, G520, X300, E220 MKII family can provide replacement. Please reach your Lantronix RSM to select the right replacement.

Q. When are the replacement products available?

A. E228MKII and E210 is available right now while G520 and X300 will be release in Q1 Calendar year 2022.

While different products are available as replacement Lantronix ePack software will providing feature compatibility and enhanced feature. We however request all our customer to validate the latest version or place stock order for the existing one.

More information about E210 and E220 is available on our website

<https://www.lantronix.com/products-class/industrial-routers/>

If you have any questions, please contact your sales representative or Lantronix Technical Support at (800) 422-7044 or (949) 453-7198.