

Phoenix Contact Inc.  
P.O.Box 4100  
Harrisburg, PA 17111  
Phone: 800-888-7388  
FAX: 717-948-3460

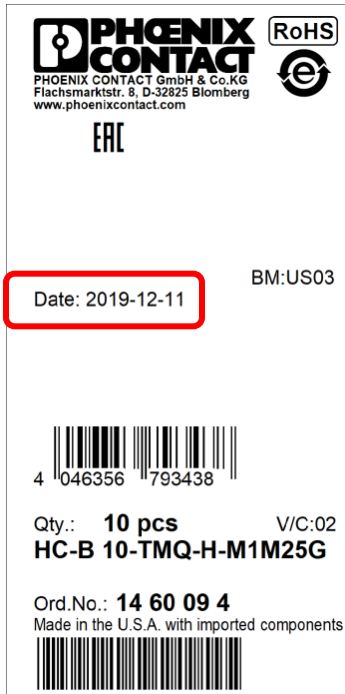
Dear Customer

Date December 11<sup>th</sup>, 2019

A quality concern relating to a suspect article non-conformity has come to our attention today. We need to make you aware of the concern about our articles **Part Numbers: Listed below:**

Article #	Type Description
1460096	HC-B 10-TMQ-H-O1STM20S
1460097	HC-B 10-TMQ-H-O1STM25G
1460098	HC-B 10-TMQ-H-O1STM25S
1460086	HC-B 10-TMQ-N-M1PG16G
1460090	HC-B 10-TMQ-N-M1PG16S
1460091	HC-B 10-TMQ-N-O1M20S
1460092	HC-B 10-TMQ-N-O1M25S
1460088	HC-B 10-TMQ-N-O1STM20G
1460170	HC-B 16-TMQ-H-M1PG21G
1460171	HC-B 16-TMQ-H-M1PG21S
1460173	HC-B 16-TMQ-H-M1PG29G
1460175	HC-B 16-TMQ-H-M1PG29S
1460176	HC-B 16-TMQ-H-O1M25S
1460177	HC-B 16-TMQ-H-O1M32G
1460178	HC-B 16-TMQ-H-O1M32S
1460182	HC-B 16-TMQ-H-O1STM25S
1460184	HC-B 16-TMQ-H-O1STM32S
1460162	HC-B 16-TMQ-N-O1M25G
1460163	HC-B 16-TMQ-N-O1M25S
1460164	HC-B 16-TMQ-N-O1PG21G
1460255	HC-B 24-TMQ-H-M1PG21G
1460256	HC-B 24-TMQ-H-M1PG21S
1460257	HC-B 24-TMQ-H-M1PG29G
1460259	HC-B 24-TMQ-H-M1PG29S
1460261	HC-B 24-TMQ-H-O1M25G
1460262	HC-B 24-TMQ-H-O1M25S
1460263	HC-B 24-TMQ-H-O1M32G
1460186	HC-B 24-TMQ-H-O1PG29S
1460269	HC-B 24-TMQ-H-O1STM32G
1460270	HC-B 24-TMQ-H-O1STM32S
1460271	HC-B 24-TMQ-H-O1STM40G
1460272	HC-B 24-TMQ-H-O1STM40S

Please examine your inventory for any articles that are manufactured since June of 2018 (2018-06-01) and quarantine the suspect articles. This information can be found in the label and below is the reference. The quarantined units can be returned on RMA for replacement. Our Customer Service team should be contacted directly to facilitate this return and their contact information is: Phone: 1-800-808-7177 and Email: [custserv@phoenixcon.com](mailto:custserv@phoenixcon.com)



**Problem Statement:** Compatibility Issue

Best Regards,

Peter Muller  
Quality Assurance Manager