

Product End Of Life Notification		Date March 29, 2019
Product	Expert Support for End Users- versions with Advance Replacement Notice # 190329-01	

Reason for Change:

<input type="checkbox"/> Technical Requirement	<input type="checkbox"/> Product Transition
<input type="checkbox"/> Customer Requirement	<input checked="" type="checkbox"/> Product Discontinuation
<input type="checkbox"/> Quality Improvement	<input type="checkbox"/> Product Enhancement
<input type="checkbox"/> Change of Production Location	<input type="checkbox"/> Other (Brand Change)

Audience	All distributors and direct customers
Reason for change	Digi is discontinuing the Advanced Replacement versions of Expert Support for End Users. This is due in part to changes in Product, Warranty and Support policies, as well as changes in Digi's Channel strategy.

Discontinued Part Numbers	DG-EXPE-12AR Expert Support, business hours, with Advance Repl. DG-EXPE-24AR Expert Support, 24/7, with Advance Repl.
Replacement Part Numbers	No direct replacement, use standard Expert Support offering

Timing of Change	Effective Immediately
EOL Terms and Conditions	N/A
Notes/Actions	N/A

Last Time Buy Parts	None
Quality Issues	None
Authorization	Carl Gumz, Service Delivery Manager